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TECHNICAL ASSISTANCE REQUEST FORM

Thank for your interest in Diesel Specialists, LLC. Because of our expertise in a wide range of engines and engine applications, we get a tremendous number of requests for technical assistance on engines. To provide better customer service to those customers, we ask that you complete the following form to improve the efficiency with which are able to assist. The Service Manager reviews these once daily and works with our Service Administrator to ensure that all requests are fulfilled to the best of our ability. Any forms that are not completed in its entirety will not be replied to. Thank you for your assistance.

Name of Person Requesting Assistance	Company Name Are You An Existing Customer? Y N
Phone # of Person Requesting Assistance	E-mail of Person Requesting Assistance
Manufacturer (Must be one of the following) Caterpillar____ Cummins____ DDC____ Deutz____ Isuzu____ Perkins____ Northern Lights____	Engine Serial Number
What technical assistance do you require?	
Is there background information relevant to the above request? If so, please describe.	

OFFICE USE ONLY

Service Manager's Reply	
Date / Time Submitted ____/____/____ Time ____:____	Date / Time Replied ____/____/____ Time ____:____